

UNIVERSITY PAIN CENTERS AT RUSH



**ABOUT YOUR
SURGERY
APPOINTMENT**

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OUR APPROACH TO CARE

Millions of Americans endure pain that lasts for months, sometimes years. Many have been treated by least one specialist but still haven't found lasting solutions. Our approach to pain management is grounded in comprehensive, evidence-based care based on decades of trusted care and nationally recognized expertise.

Our goal is simple: restore function, relieve pain, and help patients return to life and work safely.



OUR SURGICAL LOCATIONS

SURGERY CENTER - RUSH CHICAGO

(across the waiting room from our Chicago clinic)

1724 W. Harrison St., Ste 556

Chicago, IL 60612

312-942-6632 phone

SURGERY CENTER – RUSH OAK BROOK

2011 York Rd, 3rd Floor

Oak Brook, IL 60523

630-724-1300 phone

RUSH OAK PARK HOSPITAL

520 S Maple Ave

Oak Park, IL 60304

708-660-4800 phone

PAIN CLINIC LOCATION

PAIN CLINIC – RUSH CHICAGO.
1724 W. HARRISON ST, STE 550
CHICAGO, IL 60612
312-942-6631 PHONE
312-563-3992 FAX

PAIN CLINIC – WESTCHESTER
2450 SOUTH WOLF RD., STE D
WESTCHESTER, IL 60154
708-483-8550 PHONE
708-483-8581 FAX



SCHEDULING & COORDINATION

APPOINTMENT TIME 01.

When your appointment is first made, our clinic coordination team will confirm your date, *approximate* time, and location.

The surgery center will call you the **day before your procedure** with your **exact arrival time** and final instructions.



PRE-PROCEDURE CHECKLIST 02.

- Complete any required labs or medical clearance.
- Stop blood thinners as instructed.
- Do not eat 8 hours prior to your procedure. (unless told otherwise)
- Arrange a ride home — you cannot drive yourself.
- Bring photo ID, insurance card, and medication list
- Wear loose, comfortable clothing and avoid makeup or jewelry.
- Pick up any post-op medications from your pharmacy the day prior to surgery.

CANCELLING YOUR APPOINTMENT 03.

- If you need to cancel your procedure, we require at least 72 hours' notice to accommodate other patients.
- A \$50 cancellation fee will be applied for procedures canceled within 72 hours of the scheduled time.
- Cancellations can be made by calling our office at 312-942-6631 or emailing scheduling_pain@rush.edu

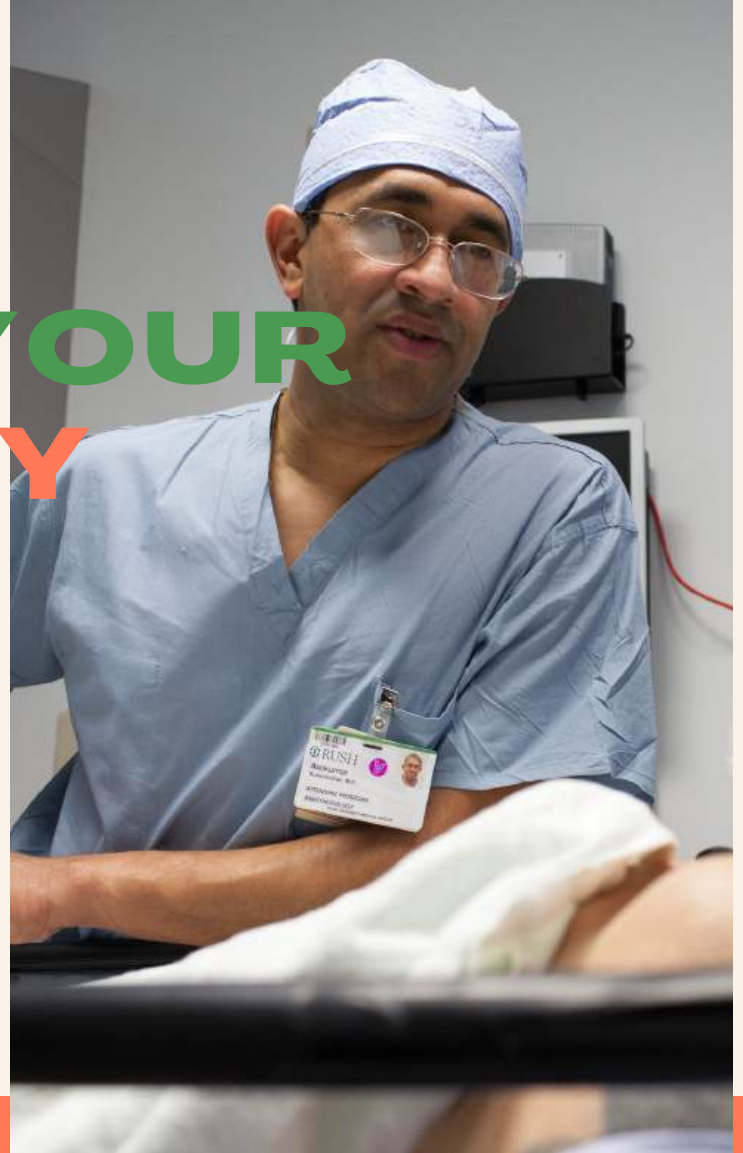
ABOUT YOUR SURGERY

CHECK-IN

01.

After checking in at the information desk, you and one family member will be escorted for your initial preparation.

- Meet with the nursing staff upon arrival
- Have your vital signs taken
- Change into a hospital gown



PERI-OPERATIVE HOLDING AREA

02.

- You will be escorted to the pre-operative holding area where your care team will help prepare you for surgery.
- Review your medical history and consent forms
- Meet with our Physician Assistant to discuss any last-minute questions
- Speak with the anesthesia team about your care options
- Review post-operative and discharge instructions prior to surgery

RECOVERY AND DISCHARGE

03.

Following surgery, our team will keep your family informed and assist with your recovery and discharge process.

1. A nurse will contact your family once surgery is completed
2. Recover under the supervision of the nursing staff
3. Reunite with your family member before discharge home
5. Final discharge instructions will be reviewed with you and your caregiver before leaving the facility

**MAKE YOUR FIRST POST-OPERATIVE APPOINTMENT
CALL 312-942-6631**

MEET OUR PAIN PHYSICIANS



**DR. ASOKUMAR
BUVANENDRAN**



**DR. SANDEEP
AMIN**



**DR. MATTHEW
JAYCOX**

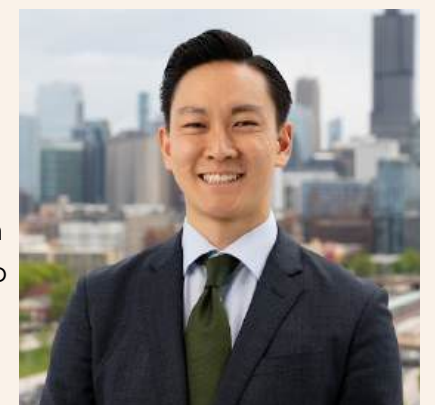
Our pain specialists see people with orthopedic injuries, work injuries, back pain, diabetic neuropathy, complex regional pain syndrome and more. We work alongside other specialists — including surgical partners, physical therapists, and mental health professionals — to pinpoint the source of your pain so we can properly address it.

As one of the largest pain centers in the United States, University Pain Centers affiliated with Rush University Medical Center’s Department of Anesthesiology provides acute and chronic pain management services to more than 10,000 patients annually.

Our fellowship-trained physicians are nationally recognized physicians having earned prestigious awards, including the Distinguished Service Award (ASRA), Clinical Excellence Award (RUSH), Distinguished Service Award (Illinois Society of Anesthesiologists), Patients Choice Award (RUSH), and Education Excellence Award (ASPN). Their expertise has been featured in top medical journals and national press, underscoring their contributions to pain management. As leaders in major pain societies, educators, and active researchers, they are shaping the future of pain medicine.



**DR. TOLGA
SUVAR**



**DR. KEVIN
SHI**

MEET OUR PHYSICIAN ASSISTANTS



KENNEDY REED, MPAS, PA-C

Each member of the team brings advanced clinical training and a deep understanding of interventional pain medicine, allowing them to support precise evaluations, assist in procedures, and guide individualized care plans. Their role is essential in maintaining continuity, responsiveness, and clear communication throughout the patient journey.

Our physician assistants are an integral part of a highly specialized, university-affiliated pain management team, delivering coordinated, patient-centered care at every stage of treatment. Working closely with physician leaders, pain fellows, and clinical staff, they help ensure a seamless experience, from initial evaluation through recovery and long-term follow-up.



MOLLY SORAGHAN, MPAS, PA-C

Patients benefit from a structured, team-based approach that emphasizes accessibility, education, and thoughtful follow-through. Whether answering post-procedure questions, coordinating care, or supporting recovery, our advanced practice team ensures that every patient feels informed, supported, and confidently guided at each step.



PRERANA RAO, MPAS, PA-C

CONTACT US

RENATA L

OFFICE ADMINISTRATOR/MANAGER

Our office administrator oversees daily operations across all University Pain Centers locations, ensuring a seamless and compassionate patient experience. She manages the referral process, coordinates clinic workflow, surgery scheduling, staff operations, and patient communications while maintaining the highest standards of efficiency and care.

She also serves as a point of contact for patient feedback, questions, and concerns to help ensure every patient receives attentive, personalized support.

email: renata_lukenda@rush.edu
tel #: 312-942-6631

BILLING INQUIRIES

email: UNI@anesthesiapartners.com
tel #: 847-679-6363

PRIOR AUTHORIZATION CONTACTS

We have dedicated staff who work closely with you, your insurance carrier and/or workers compensation adjustor (*when applicable*) and your doctor to ensure all insurance authorizations are in place **prior** to your surgery. Please contact the appropriate staff below with any questions about your upcoming surgery.

OLGA P - CHICAGO

Prior-Authorization Coordinator

email: olga_i_padilla@rush.edu
direct tel#: 312-563-2391
fax#: 312-563-3992

ELIZABET G - OAK BROOK/OAK PARK

Prior-Authorization Coordinator

Email: elisabet_galvez@rush.edu
direct tel #: 312-563-3976
fax#: 708-483-8581



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www.rushpaincenters.com
scheduling_pain@rush.edu
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